

Activating the Partnership Pentagram in Health Systems Change

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Dr. Ray Markham^{1,2}, Dr. Robert Woollard^{1,2}, Megan Hunt³, Kim Williams¹, Anne Lesack¹

1. Rural Coordination Centre of BC; 2. University of British Columbia; 3. First Nations Health Authority

The delivery of rural and First Nations health and wellness is a global issue. The B.C. Provincial Health Care Partners Retreat that took place on January 27th, 28th and 29th, 2019 on the unceded, ancestral territories of the Skwxwú7mesh (Squamish), xʷməθkʷəy̓əm (Musqueam), and səliłwətaʔt (Tsleil-Waututh) Nations, was a response to this issue within the British Columbia (B.C.), Canada context. The retreat was planned in collaborative partnership between four groups.

● Skwxwú7mesh Úxwumixw | Squamish
● xʷməθkʷəy̓əm | Musqueam
● səliłwətaʔt | Tsleil-Waututh

Figure 1: Map of First Nations Territories on which the retreat was held.

The Power of What is Already Working

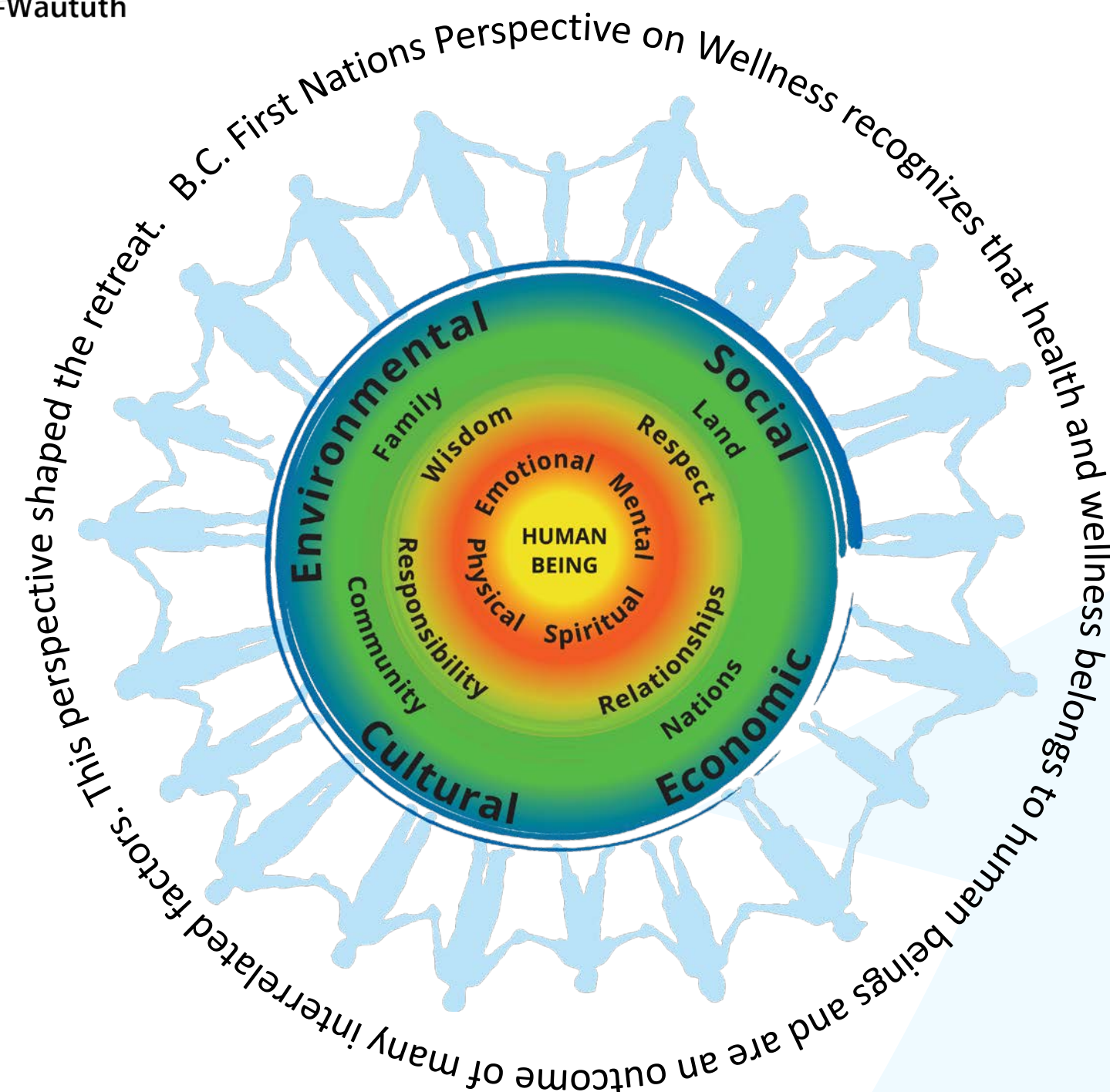
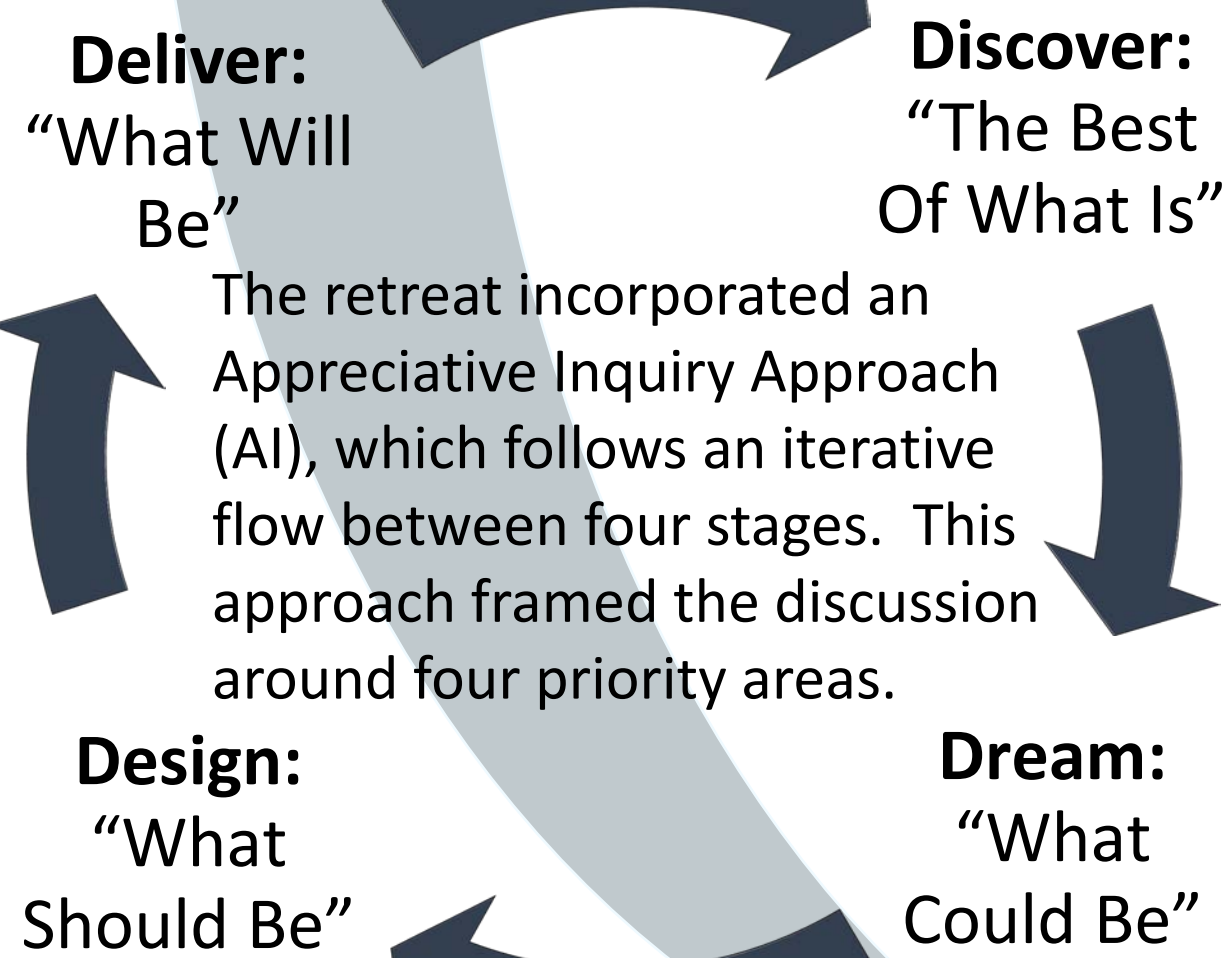


Figure 2: First Nations perspective on health and wellness.¹

The retreat planning partners moved to support the resilience of current networks in rural B.C.; while they work at all levels of scale, this retreat focused on the Provincial scale.

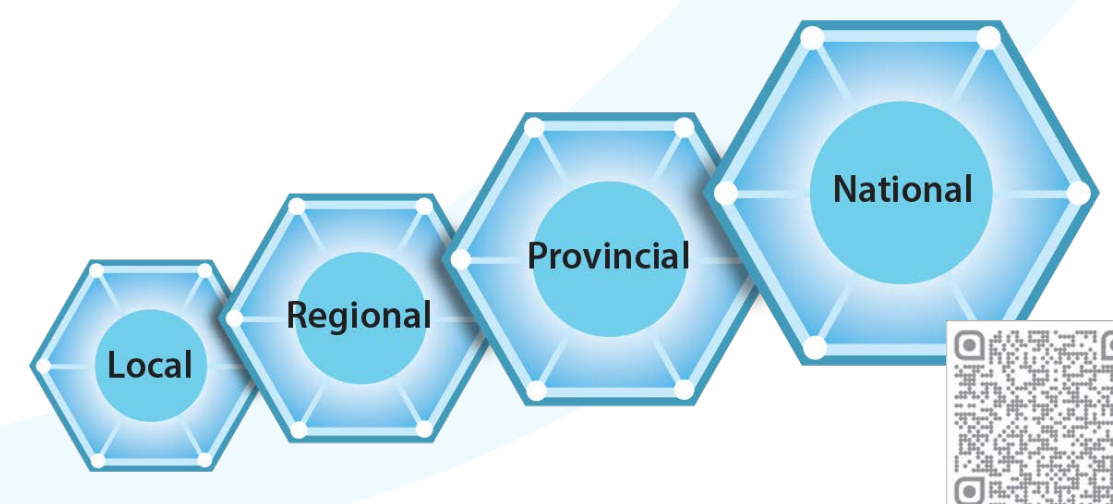


Figure 4: Levels of scale in the B.C. health care system. QR code provides detail on the function of each level of the B.C. system.

A truly collaborative decision-making process was attained by bringing together six unique health partner perspectives, an expansion of the Partnership Pentagram Model.²

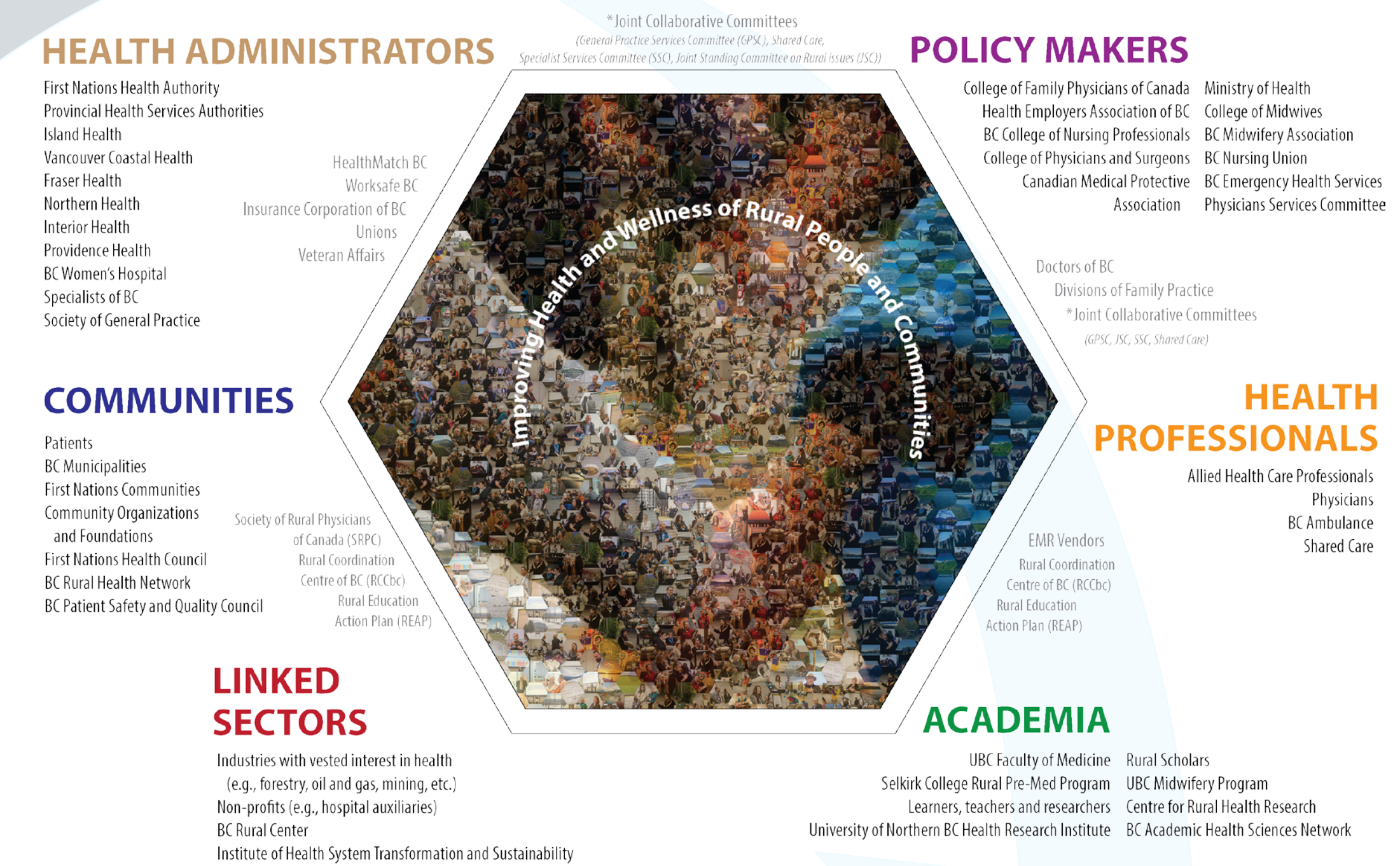
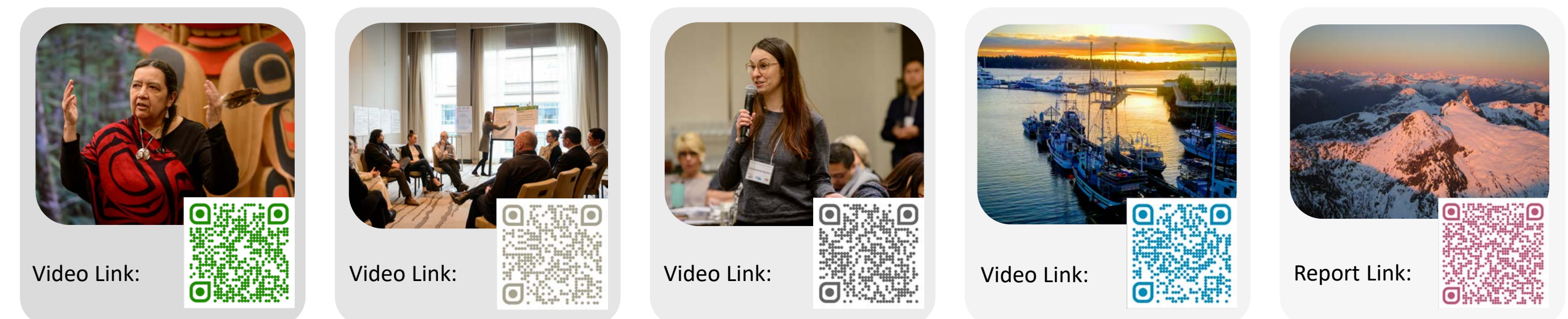


Figure 5: Modified Partnership Pentagram Model used during the B.C. Provincial Health Care Partners Retreat.

The design of the retreat followed alternating rounds of discussion and deliberation between Partner and Peer groups. Partner groups were comprised of members from each of the six different stakeholder groups. Peer groups were comprised of members from the same health care stakeholder groups. "Breathing" and "weaving" allowed partner tables to align priorities towards the common purpose of enhancing rural and First Nations health and wellness.



Culturally Safe Primary Health Care

- Identification of a tool for measuring cultural experience of patients
- Development of Primary Care ++ Model

Team-Based Care

- Prioritization of maternity care
- Supporting virtual collaboration of teams

Citizen and Community Involvement

- Support collective patient input into a learning health community
- Supporting and scaling innovation at the community level

Access in Rural Communities

- Creating collaborative Rural Centre for Excellence
- Rural Primary Care Network Teams to include specialists and specialized services

Paths Forward

- Development of a partnership table for transport and virtually enabled care
- Health system learning platforms implementation based on Partnership Pentagram+

Outcomes and Next Steps

References: 1. First Nations Health Authority. (2019). First Nations Perspective on Wellness. Online; 2. World Health Organization. (2000). Towards Unity for Health: Challenges and opportunities for partnership in health development. Geneva: WHO.